

1. ENDS

Global Ends Statement (rev. 8-8-2017)

Citizens with mental health, developmental disabilities and/or addictive disorders residing in the parishes of Caldwell, East Carroll, Franklin, Jackson, Lincoln, Madison, Morehouse, Ouachita, Richland, Tensas, Union, and West Carroll will:

- be informed of available services and means of access
- have access to NEDHSA services, provided they meet the criteria established by the Louisiana Department of Health and its respective program offices
- be provided services in a responsive and integrated manner supportive of their optimum functioning, and observing the fiscal confines set forth.

2. GOVERNANCE PROCESS

Governance Process: Global Governance Commitment

The purpose of the Northeast Delta Human Services Authority (NEDHSA) Board of Directors is to assure that the Authority;

- 1) achieves appropriate results consistent with the mission of the agency for serving persons living in the community with mental illness, addictive disorders and/or developmental disabilities, consistent with the terms of the enabling legislation and the MOU/Framework, signed between NEDHSA & the Louisiana LDH,
- 2) is consistent with the approved NEDHSA strategic plan and is fiscally responsive, and
- 3) avoids unacceptable risk and situations.

Governance Process: Governance Style

The board will govern with an emphasis on

- 1) outward vision rather than internal preoccupation;
- 2) encouragement of diverse viewpoints,
- 3) strategic leadership rather than administrative detail,
- 4) clear distinction of board and executive director roles,
- 5) collective rather than individual decisions,
- 6) future rather than past or present; and
- 7) proactive rather than reactive actions

Accordingly:

The board will cultivate a sense of group responsibility and will monitor the Agency's performance.

The board will be the initiator of policy and will use the expertise of individual members to enhance the ability of the board as a body rather than to substitute individual judgments for the board's values.

The board will allow no officer, individual, or committee of the board to hinder or be an excuse for not fulfilling board commitments.